



## Duty of candour annual report

### Year ending 2019

To fulfil our duty of candour responsibilities, this report describes the unintended or unexpected incidents that occurred at our dental practice during the last year.

Practice: *Burnside Dental Care*

Responsible person: *Adam Gilmartin and Mark Church*

Date of report: 11/2/20

Aims and objectives of the practice

*We aim to provide high quality NHS and private dentistry to help improve the oral health of our patients.*

Duty of candour responsibilities and process

We have held team meetings to discuss our duty of candour responsibilities should an unintended or unexpected incident occur. The team is aware of and understands the practice adverse incident (duty of candour) protocol, which describes what to do when something goes wrong. The protocol identifies the practice contact, who should be notified of all incidents and near misses (along with NHS Lanarkshire dental leads) and will conduct an investigation, if necessary.

Unexpected or unintended incidents

Examples of these are in Appendix A. This is not an exhaustive list.



Action taken

I confirm that for the following incidents the duty of candour protocol was followed:

- 0

The practice protocol was not followed for the following incidents:

- 0

Lessons learned

- 0

Signed: